

# Product Information

Product name	DW Pro 1 USB ML - EU	DW Pro 1 USB ML - UK	DW Pro 1 USB ML - AUS
Order name	DW 20 USB ML – EU	DW 20 USB ML – UK	DW 20 USB ML – AUS
EAN No.	40 44155 05204 6	40 44155 05206 0	40 44155 05207 7
UPC No.	6 15104 18209 7	6 15104 18211 0	6 15104 18212 7
Art. No.	504470	504472	504473
Product description	Wireless DECT headset (single-sided) with base station for softphones		
<b>Technical Data</b>			
DECT for EU, UK, AUS	DECT CAT-iq (1.880 to 1.900 MHz)		
DECT for US	DECT 6.0 (1.920 to 1.930 MHz)		
GAP compatible	Yes (Headset)		
Headset	Connects to base station		
Base Station	Connects to Skype for Business via PC		
Headset Auto Link to Base	Yes, can be activated on the base station		
Firmware requirement	For newest version please use the Sennheiser Updater. Please check <a href="http://sennheiser.com/cco/software">sennheiser.com/cco/software</a>		
Call control	Yes. Plug and play certified for Skype for Business		
Skype for Business certified	Yes		
<b>Microphone</b>			
Frequency response Wideband Mode	150 Hz – 6.8 KHz		
Frequency response Narrowband Mode	300 Hz – 3.5 KHz		
Mute Microphone	Yes		
<b>Speaker</b>			
Speaker type	Neodymium Magnet Speaker		
Frequency response Wideband Mode	150 Hz – 6.8 KHz		
Frequency response Narrowband Mode	300 Hz – 3.5 KHz		
<b>General Data</b>			
Operational temperature range	+5 °C to + 45 °C (+41 °F to +113 °F)		
Storage temperature range	-20 °C to + 70 °C (-4 °F to +158 °F)		
Weight	65 g / 2.28 oz		
Ear pad size	50 mm / 1.96 in		
Battery (Lithium Polymer)	Exchangeable for service (see User manual)		
Personalization	Yes with nameplate on headset		
Range – line of sight	180 m / 590 ft		
Range – in typical office building	55 m / 180 ft		
Automatic power adjustment	Yes (distance between headset and base)		
Talk time in Wideband Mode	Up to 8 hours		
Talk time in Narrowband Mode	Up to 12 hours		
Stand by time	Up to 100 Hours		
Auto – headset OFF when out of range	Yes ⇒ after 30 minutes		
Charge time 0 – 50%	20 minutes		
Charge time 0 – 100%	1 hour		
<b>Packaging</b>			
Package dimensions (H x W x D)	16.5 x 16 x 16 cm / 6.50 x 6.30 x 6.30 in		
Package weight	950 g / 33.25 oz		
Units in distributor master carton	8		
Master carton dimensions (H x W x D)	36 x 38 x 38 cm / 14.18 in x 14.97 in x 14.97 in		
Master carton weight	8.93 kg / 19.69 lb		
<b>Safety</b>			
Automatic Acoustic Shock Protection	YES ⇒ ActiveGard®		
EU/AUS Limiter depending on regional variant	YES ⇒ Activation by dip switch		
<b>Delivery content</b>			
<ul style="list-style-type: none"> <li>■ Headset</li> <li>■ Base Station</li> <li>■ USB cable</li> <li>■ Power supply</li> <li>■ Printed Quick Guide</li> <li>■ CD with Setup Guide, User Guide, Quick Guide and name plate template</li> <li>■ Printed Safety Guide</li> </ul>			

## Product Information

### Accessories

	Order name	Art. No	EAN No.	UPC No.
Multi USB Power Source	MCH 7	504348	40 44155 050820	6 15104 18030 7
Headset charger	CH 10	504366	40 44155 050998	6 15104 18053 6
Spare Headset Charger - USB	CH 10 USB	504365	40 44155 051001	6 15104 18055 0

### Single components

	Order name	Art. No	EAN No.	UPC No.
Single headset of DW 20	DW 20 HS	504325	40 44155 050592	6 15104 17997 4
DW Base set USB ML	DW BS USB ML - EU	504482	40 44155 052169	6 15104 18221 9
DW Base set USB ML	DW BS USB ML - UK	504484	40 44155 052183	6 15104 18223 3
DW Base set USB ML	DW BS USB ML - AUS	504485	40 44155 052190	6 15104 18224 0

NOTE: Headset and base station can be purchased separately. This allows a 2nd headset to be added to any DW Series base station or used as a spare. Base includes power supply and USB cable.

### Spare parts

	Order name	Art. No	EAN No.	UPC No.
Battery Lid	Battery Lid, DW Pro 1	504375	40 44155 051094	6 15104 18068 0
Ear pad	HZP 29 DW 20+30	504350	40 44155 050844	6 15104 18032 1
Mic foam	Spare Mic foam, DW 20/30	504362	40 44155 050967	6 15104 18049 9
Name plate set	Name plate set, DW 20+30	504351	40 44155 050851	6 15104 18033 8
Power supply US	UNI PS US 01	92893	40 12418 928933	6 15104 92893 0
Power supply AUS	UNI PS AUS 01	520334	40 44156 023083	6 15104 13459 1
Power supply UK	UNI PS UK 01	92892	40 12418 928926	6 15104 92892 3
Power supply EU	UNI PS EU 01	94707	40 12418 947071	6 15104 94707 8
Spare battery	DW BATT 03	504374	40 44155 051087	6 15104 18067 3
USB cable	USB cable - DW	504363	40 44155 050974	6 15104 18051 2

### Type approvals

Worldwide	TCO '07
Europe	EMC - EN 301489-6
CE	RADIO - EN 301406
	Safety - EN 60950-1
	SAR (headset) - EN 50360 ref. EN 62209-1
USA:	This product meets the safety requirements of CSA No. 231437

### Approved by

Canada:	Industry Canada RSS 213 Issue 2 IC ID 2099 D-TDB1 (base station) IC ID 2099 D-TDH1 (headset)
USA:	FCC 47 CFR Part 15 (d) FCC ID: DMOCDBDIB (base station) FCC ID: DMOCDHDKB (headset)
Australia	AS/ACIF S004